# Group Ticket Policy missed visits during 2022-2023 winter season

## UNUSED group tickets with the year '23 showing in the visit date:

- Exchange at the ticket window Monday-Thursday, non-holiday periods, for a ticket during the same time frame on the ticket, 3pm-8pm or 5pm–close, *minus any lesson*. (Valid only during 2022-2023 winter season).
  - A lesson can be purchased for an additional \$40 for the afternoon session and \$55 for the night session.
  - Friday exchanges are NOT allowed, even if your group usually visits on Friday.

OR

 Bring the ticket to the ticket window to have the face value of the ticket applied to the purchase of any ticket type offered at that time. (Valid only during 2022-2023 winter season).

## UNUSED group tickets with the year '22 showing in the visit date:

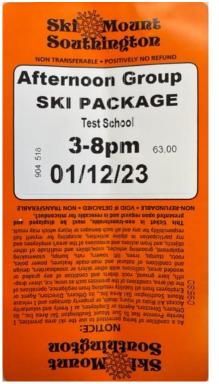
#### (NOTE-THIS IS THE LAST YEAR THAT PREVIOUS YEAR TICKET EXCHANGES WILL BE OFFERED)

• Bring the ticket to the ticket window to have the face value of the ticket applied to the purchase of any ticket type offered at that time. (Valid only during 2022-2023 winter season).

### All other group tickets dated before '22 HAVE NO VALUE and cannot be used.

#### **UNUSED Adult Volunteer tickets:**

• NEVER Exchangeable. ONLY good for the date the group is scheduled to be here.



===== Good for Lift & Rental Only: *lesson not available* 

===== Face Value (\$63.00)

3pm-8pm tickets are only available for 2023 group ticket exchanges. They are NOT sold to the public, even if the guest is accompanying another guest with a group ticket. Remember to plan ahead.